

<DateProcessed>

Creditor: TD Bank USA, N.A./Nordstrom, Inc.

Account Number: <Account>

Reference Number: <Number>

Nordstrom Card Services ID Theft / ID Fraud Claim Instructions

<FirstNameFirst>:

Thank you for contacting ERC® regarding your TD Bank USA, N.A./Nordstrom Account.

To report Identity Theft or Fraud, please contact Nordstrom Card Services in writing at:

Nordstrom Card Services
PO Box 6589
Englewood, CO 80155

James Cecil, Senior Vice President of Operations

North Carolina Residents: North Carolina Department of Insurance Permit Number: 103967.

Enhanced Recovery Company, LLC, Doing Business As, ERC® and/or Enhanced Resource Centers
8014 Bayberry Road | Jacksonville, FL | 32256

Office Hours (Eastern Time): Mon-Thurs: 8:00 am - 11:00 pm, Fri: 8:00 am - 10:00 pm, Sat: 8:00 am - 8:00 pm
(800) 497-3803 | www.ercbpo.com/help

This communication is from a debt collector and is made for the limited purpose of responding to your notification and is NOT an attempt to collect a debt.